Time(PDT)	Username	Update
5/1/12 6:36	shonali	Folks, remember we're doing #measurePR today, 12-1 pm ET. Hope you'll join!
		I hear lunch will be served! RT @shonali: Folks, remember we're doing #measurePR today, 12-1 pm ET. Hope
5/1/12 6:37	mikedonatello	you'll join!
5/1/12 6:39	mikedonatello	@shonali Yup. Been away too long. and need the fix. :) #measurepr
5/1/12 6:54	dskaletsky	RT @shonali: Folks, remember we're doing #measurePR today, 12-1 pm ET. Hope you'll join!
		Nice list. The Ultimate Glossary of Performance Metrics Every #Marketer Should Know http://t.co/3sD6U5oa
5/1/12 7:14	joeldon	#measurement #measurepr
		RT @joeldon: Nice list. Ultimate Glossary of Performance Metrics Every #Marketer Should Know
5/1/12 7:15	rgeller	http://t.co/hZyPJB1o #measurement #measurepr
		I'll be there! (Here? I'll be participating.) RT @shonali: Folks, remember we're doing #measurePR today, 12-1
5/1/12 7:21	jenzings	pm ET. Hope you'll join!
5/1/12 7:28	deannaboss	Yes! RT @shonali: Folks, remember we're doing #measurePR today, 12-1 pm ET. Hope you'll join!
5/1/12 7:41	SchroderLaura	How to measure PR? Looking for research for my bachelor thesis #measurePR
5/1/12 8:00	shonali	Folks, remember we're doing #measurePR today, 12-1 pm ET just about an hour to go. Hope you'll join!
		RT @shonali: Folks, remember we're doing #measurePR today, 12-1 pm ET just about an hour to go. Hope
5/1/12 8:04	vargasl	you'll join!
		Thanks for the reminder! RT @shonali: Folks, remember we're doing #measurePR today 12-1 pm ET just
5/1/12 8:06	jasonkonopinski	about an hour to go. Hope you'll join!
		RT @vargasl: RT @shonali: Folks, remember we're doing #measurePR today, 12-1 pm ET just about an hour
5/1/12 8:08	allenmireles	to go. Hope you'll join!
5/1/12 8:57	RobinMarie	Looking forward to participating in today's #measurePR
5/1/12 8:57	shonali	Getting ready for today's chat it's been a while! 3 minutes left who's joining? #measurepr
5/1/12 8:58	FRSuccess	RT @shonali: Getting ready for today's chat it's been a while! 3 minutes left who's joining? #measurepr
5/1/12 8:59	jenzings	@shonali I'll be there but a few minutes delayedMiss Coco needs a quick walk! #MeasurePR
5/1/12 9:00	shonali	@jenzings LOL. Tell Coco she'd better make that measurable. :p #measurepr
5/1/12 9:00	rachaelseda	@shonali I am! #measurepr
		@rachaelseda Hey!! How are you? I feel weird that I haven't been speaking to you that much, so I'm REALLY
5/1/12 9:01	shonali	happy you're here! #measurepr
5/1/12 9:01	SmartMPM	Just discovered the #measurepr chat starting in a few minutes. What a lucky find!
5/1/12 9:01	mikedonatello	Present and attentive. #measurepr

5/1/12 9:01	shonali	@RobinMarie Great! Are you all set to chat? #measurepr
5/1/12 9:02	HoustonBrooke	RT @SmartMPM: Just discovered the #measurepr chat starting in a few minutes. What a lucky find!
5/1/12 9:02	shonali	@mikedonatello EXcellent! And @SmartMPM great to see you too! #measurepr
5/1/12 9:02	MSL_DC	Join our VP of Digital @shonali for her weekly #measurepr chat 12:00pm every Tuesday! #mslideas
	_	So as everyone joins, let me just say this: MAY DAY! MAY DAY!! Seriously, it's May 1. Any dancing around the
5/1/12 9:02	shonali	Maypole yet? :p #measurepr
5/1/12 9:03	RobinMarie	@shonali That's the plan - if phones/clients cooperate. #measurePR
5/1/12 9:03	jasonkonopinski	Settling into #measurepr. I see some familiar faces.
5/1/12 9:03	rachaelseda	@shonali Which in we call Lei Day in #Hawaii! It's a huge day filled with hula dancing and fun! #measurepr
		And this is actually the first chat I'm doing from my @MSL_DC office (which is lovely), so it's an extra special
5/1/12 9:03	shonali	day. :) #measurepr
5/1/12 9:04	shonali	@RobinMarie Heh! I know the feeling. Fingers crossed. #measurepr
5/1/12 9:04	shonali	@rachaelseda As long as you don't pronounce it another way :p #measurepr
5/1/12 9:04	shonali	@jasonkonopinski Great to see you! #measurepr
5/1/12 9:04	shonali	As we're settling in, do introduce yourself, tell us who you are, what you do, etc. Please? #measurepr
5/1/12 9:04	rachaelseda	@shonali very fun! @MSL_DC is so lucky to have you! #measurepr
5/1/12 9:04	jasonkonopinski	@shonali Good to be back. I always seem to remember just a bit too late. ;) #measurepr
5/1/12 9:05	rachaelseda	@shonali hahah funnnyyyyy #measurepr
5/1/12 9:05	shonali	I'll start: I'm VP, Digital, at @msl_dc, #socialmedia & measurement geek (hence this chat). #measurepr
5/1/12 9:05	vargasl	Lurking today! I see a lot of familiar faces. #measurePR
5/1/12 9:05	shonali	@rachaelseda Aww. I think @msl_dc is already learning that I can talk a lot. :p #measurepr
5/1/12 9:05	rodnic66	@shonali no may pole in the UK today - it's too wet! I'm present, correct, and not lurking #measurepr
5/1/12 9:05	mlaffs	@shonali will you be archiving the chat? #measurepr
5/1/12 9:06	shonali	@jasonkonopinski You mean you don't have a calendar entry with a reminder? <gasp> #measurepr</gasp>
5/1/12 9:06	shonali	@vargasl I'm SO glad you're lurking I miss you! #measurepr
		I'm a freelance copywriter and features journalist. On the hunt for an agency-side copywriting/digital strategy
5/1/12 9:06	jasonkonopinski	position. #measurepr
5/1/12 9:06	shonali	@mlaffs Absolutely. And "HI!" - I'm so glad I got a chance to meet you IRL. #measurepr
5/1/12 9:06	shonali	@rodnic66 LOL! That's awesome. Guess you took my words to heart, eh? Great to see you. #measurepr
5/1/12 9:06	jasonkonopinski	@shonali Busted. Crap. #measurepr
5/1/12 9:07	shonali	A few things before we start the chat to make it easy to participate & mp; follow #measurepr

5/1/12 9:07	mlaffs	@shonali great - i can't stay, will have to catch up later #measurepr
5/1/12 9:07	vargasl	@shonali And I miss you and these conversations! Can never get enough. #measurePR
		1: Don't forget to include the hashtag with your tweets, else they won't show up in the transcript. Use
5/1/12 9:07	shonali	Tweetgrid/TweetDeck #measurepr
5/1/12 9:07	shonali	@mlaffs Kewl. #measurepr
		2: Today's a community chat, so I'll start with some questions, after that please DM to me to keep the chat flow
5/1/12 9:08	shonali	nice/easy. #measurepr
		3: This is where all chat transcripts/recaps are posted: http://t.co/ejjWiUZ5 in case you'd like to bookmark it.
5/1/12 9:09	shonali	#measurepr
		RT @shonali: 3: This is where all chat transcripts/recaps are posted: http://t.co/ejjWiUZ5 in case you'd like to
5/1/12 9:09	FRSuccess	bookmark it. #measurepr
5/1/12 9:09	shonali	@vargasl I know. Me too! #measurepr
		RT @shonali: 3: This is where all chat transcripts/recaps are posted: http://t.co/i6IIT0vd in case youd like to
5/1/12 9:10	rachaelseda	bookmark it. #measurepr
		And before we start, a huge shoutout to @jenzings who's kept the chat going when I haven't been around. Jen,
5/1/12 9:11	shonali	you ROCK. #measurepr
5/1/12 9:11	jenzings	@shonali My pleasureI'm always happy to help out w/this awesome community! #MeasurePR
5/1/12 9:11	shonali	Oh, also please try to reference the qn # s (e.g. "Q1" or "A1") in your tweets. OK, let's go #measurepr
		Great to know! RT @rachaelseda: RT @shonali: 3: This is where all chat transcripts/recaps are posted:
5/1/12 9:12	MSL_DC	http://t.co/n1YCd6J1 #measurepr
		Q1: In honor of May Day, what is the biggest measurement challenge you "labor" over? (Yes, I got punny. :p)
5/1/12 9:12	shonali	#measurepr
5/1/12 9:12	shonali	@MSL_DC @rachaelseda Thank you both for sharing! #measurepr
		RT @shonali: Q1: In honor of May Day, what is the biggest measurement challenge you "labor" over? (Yes, I got
5/1/12 9:12	SmartMPM	punny. :p) #measurepr
5/1/12 9:13	shonali	@FRSuccess So nice to see you! #measurepr
5/1/12 9:13	shonali	(Remember, all are welcome to answer/share/opine, that's what makes the chat fun!) #measurepr
		A1. Same thing I have been banging my head against from Day 1: Getting people to care & measure
5/1/12 9:15	vargasl	IMPACT vs. superficial/easy. #measurePR
5/1/12 9:15	shonali	Q1: In honor of May Day, what is the biggest measurement challenge you "labor" over? #measurepr
5/1/12 9:15	LindaChreno	RT @shonali This is where all chat transcripts/recaps are posted: http://t.co/m4h3xnao in case you'd like to

		review #measurepr #assnchat
		RT @shonali: Q1: In honor of May Day, what is the biggest measurement challenge you "labor" over? (Yes, I got
5/1/12 9:15	tonnywilliams	punny. :p) #measurepr
5/1/12 9:16	SmartMPM	A1: We often hear the biggest challenge being how to compare traditional to online #measurepr
		MT @vargasl: A1. Same thing I've been banging my head against fm Day 1: Getting ppl to care & measure
5/1/12 9:16	shonali	IMPACT v. superficial/easy. #measurepr
		@shonali Trying to prove that efforts really do raise awareness. The only way I've been able to do it is surveys.
5/1/12 9:17	ACHenton	#measurePR
5/1/12 9:17	shonali	@vargasl I hear you. I think that's an ongoing challenge in our industry, no? #measurepr
5/1/12 9:17	SmartMPM	@vargasl Most def! "Likes" vs "purchases/interaction", right? #measurePR
		RT @SmartMPM: A1: We often hear the biggest challenge being how to compare traditional to online
5/1/12 9:17	shonali	#measurepr
- 4. 4		I think the way @SmartMPM phrased their A1 is really interesting. Any thoughts on comparing traditional to
5/1/12 9:17	shonali	online? #measurepr
E /4 /42 0:47	ala a sa di	RT @ACHenton: @shonali Trying to prove that efforts really do raise awareness. The only way I've been able to
5/1/12 9:17	shonali	do it is surveys. #measurepr
		challenge to gain understanding that some efforts do not produce immediate results - it is a building process
5/1/12 9:18	LindaChreno	#measurepr
5/1/12 9:18	shonali	@ACHenton I love that you do surveys. I assume you do pre- and post? #measurepr
		A1: The impression that measuring a paid/non-paid content combo is valuable. They're apples & amp; oranges!
5/1/12 9:18	CARMA_Tweets	#measurepr
5/1/12 9:19	RobinMarie	A1: Behavior change. Getting \$ for pre- and post-measurement. #measurePR
		MT @LindaChreno A1: challenge to gain understanding that some efforts don't produce immediate results - it
5/1/12 9:19	shonali	is a building process #measurepr
- 4. 4		@shonali @SmartMPM Yes, an ongoing challenge. Measurement is sticky and crosses silos. Always interesting.
5/1/12 9:19	vargasl	#measurePR
5 /4 /4 O O 4 O		RT @CARMA_Tweets: A1: The impression that measuring a paid/non-paid content combo is valuable. They're
5/1/12 9:19	shonali	apples & amp; oranges! #measurepr
5/1/12 9:19	jenzings	A1, @SmartMPM Agreedcomparing trad to online, & many; the need to comp apples to apples. #MeasurePR
5/1/12 9:19	shonali	RT @RobinMarie: A1: Behavior change. Getting \$ for pre- and post-measurement. #measurepr

5/1/12 9:20	mikedonatello	A1: Getting various constituencies to respect data integrity. #measurepr
		@shonali A1: Currently, I find getting departments to clearly define their goals & amp; to work with us to be the
5/1/12 9:20	rachaelseda	most challenging #measurepr
		@SmartMPM interested why peeps want to "compare" trad to online. Both are reflections of message /
5/1/12 9:20	rodnic66	perception / awareness / etc. #measurepr
		Yup. RT @jenzings: A1, @SmartMPM Agreedcomparing trad to online, & Die need to comp apples to
5/1/12 9:20	shonali	apples. #measurepr
		@shonali Yes. The problem with surveys is how do you hit the right target with a big enough sample to make it
5/1/12 9:20	ACHenton	accurate? #measurepr
		@rachaelseda So the very process of setting measurable objectives, beginning at the end, is your challenge?
5/1/12 9:20	shonali	(Re; A1) #measurepr
5/1/12 9:21	jenzings	A1- and from a tool producer's perspective, making that work w/the data we have available. #MeasurePR
	, 0	Re: @SmartMPM challenge, I'm not sure why we'd *want* to compare traditional to online, except in terms of
5/1/12 9:21	shonali	outcomes. #measurepr
5/1/12 9:22	shonali	@rodnic66 LOL, I think I just said the same thing to @SmartMPM! #measurepr
		@vargasl I heard a great way to differentiate these recently, output vs outcome. The former is a metric, latter
5/1/12 9:22	rodnic66	is the measure. #measurepr
		@shonali Yes but more because we're called on to help in the end and not during the planning process or
5/1/12 9:22	rachaelseda	beginning (re:A1) #measurepr
		@shonali @SmartMPM One way to compare traditional to online is cost comparisons, stay away from reach
5/1/12 9:22	kamichat	#measurepr
		RT @jenzings: A1- and from a tool producer's perspective, making that work w/the data we have available.
5/1/12 9:22	shonali	#measurepr
5/1/12 9:22	shonali	@ACHenton You work with a really good research firm. #measurepr
5/1/12 9:23	jasonkonopinski	A1 Comparing traditional to online has obvious limitations. Different landscapes, expectations. #measurePR
		RT @kamichat: @shonali @SmartMPM One way to compare traditional to online is cost comparisons, stay
5/1/12 9:23	shonali	away from reach #measurepr
		RT @kamichat: @shonali @SmartMPM One way to compare traditional to online is cost comparisons, stay
5/1/12 9:23	rodnic66	away from reach #measurepr
		Exactly - compare trad to digital in terms of a standard conversion goal - same campaigns, different
5/1/12 9:23	SmartMPM	channels/means to the end #measurepr

5/1/12 9:23	shonali	@rachaelseda Re: A1, that's a mindset that has to be changed, then. #measurepr
		RT @SmartMPM: Exactly - compare trad to digital in terms of a standard conversion goal - same campaigns,
5/1/12 9:24	rodnic66	different channels/means to the
5/1/12 9:24	vargasl	@rodnic66 Ah yes! Ouputs, outtakes and outcomes - I divide all metrics into these categories. #measurePR
5/1/12 9:24	ACHenton	@shonali If you have the budget to do so. What if there's no budget for research firms or lists? #measurepr Re: @SmartMPM qn, if you're tracking outputs *and* outcomes, then you can show what worked in terms of
5/1/12 9:24	shonali	generating impact. (A1) #measurepr
-, -,		RT @kamichat: @shonali @SmartMPM One way to compare traditional to online is cost comparisons, stay
5/1/12 9:24	jasonkonopinski	away from reach #measurepr
		@SmartMPM Hope this doesn't seem like SSP, but this post I wrote not too long ago might help:
5/1/12 9:25	shonali	http://t.co/Pse0KrSi re: A1 #measurepr
5/1/12 9:25	RobinMarie	@rodnic66 @vargasl I use output, outtake and outcome (heard at a conference a few years ago). #measurePR
		@shonali Exactly! So while it's a current challenge it's not a challenge I have with measurement myself per se
5/1/12 9:26	rachaelseda	#measurepr
5/1/12 9:26	shonali	@ACHenton Can you start by focusing on a couple of desired outcomes that are measurable? #measurepr
5/1/12 9:27	shonali	@RobinMarie Yes, those are typically the 3 buckets we divide them into @vargasl @rodnic66 #measurepr
5/1/12 9:27	shonali	While we're still discussing Q1, anyone want to shoot me (via DM) Q2? #measurepr
5/1/12 9:28	SmartMPM	@shonali Quickly skimmed, good post! #measurepr http://t.co/ndSGP4WT
5/1/12 9:28	shonali	@SmartMPM Thanks! #measurepr
5/1/12 9:28	RobinMarie	@shonali That approach seems to be easy for clients to understand. A1 #measurePR
		Agree RT @SmartMPM: @shonali Quickly skimmed, good post! #measurepr http://t.co/K76aKKZc #nptalk
5/1/12 9:29	LindaChreno	#measurepr
5/1/12 9:29	shonali	@RobinMarie And it helps us too. A1 #measurepr
5/1/12 9:29	shonali	@LindaChreno Thanks to you too! #measurepr
5/1/12 9:30	shonali	Q2: What is a thought-provoking measurement-related post you've read in the last week? #measurepr
5/1/12 9:31	mikedonatello	A2: I wish I could remember! #measurepr
5/1/12 9:32	shonali	LOL! RT @mikedonatello: A2: I wish I could remember! #measurepr
		A2: That would be one about the soon-to-be age old objective of being a data-driven marketer -
5/1/12 9:32	SmartMPM	http://t.co/t7Qk2U42 #measurepr
5/1/12 9:32	shonali	A2: This one from @kdpaine has lots of food for thought (and personality!): http://t.co/3HEtFZt1 #measurepr
5/1/12 9:33	shonali	@ACHenton You have to take baby steps. It's tough, I know. : (#measurepr

5/1/12 9:33	jasonkonopinski	@shonali A2 Darn near everything that @webby2001 publishes on http://t.co/pcjo9kvr :) #measurepr
		A2 http://t.co/t7Qk2U42 Fave line: "only when you look at the whole picture can you realize what your
5/1/12 9:34	SmartMPM	dealing with" #measurepr
		Heh, true! RT @jasonkonopinski: @shonali A2 Darn near everything that @webby2001 publishes on
5/1/12 9:34	shonali	http://t.co/Hd5zl0hh :) #measurepr
		A2: Off the top of my head, this one - A Social Media Dashboard for Google Analytics by @justincutroni
5/1/12 9:34	rachaelseda	http://t.co/7PpQ3AWO #measurepr
		MT @SmartMPM: A2 http://t.co/gPlkzcic Fave line: "only when you look at whole picture can you realize what
5/1/12 9:35	shonali	your dealing with" #measurepr
5/1/12 9:36	SmartMPM	@jasonkonopinski @shonali Good one, now following @webby2001 #measurepr
5/1/12 9:36	shonali	@SmartMPM Loved that share, thank you! #measurepr
		Thought I would chime in 2day: SM is tough, but showing copy value is even tougher. The quant angle has
5/1/12 9:36	mrdancohen	helped though. #measurepr
5/1/12 9:36	shonali	Side thought to Q2, we should get @webby2001 to guest on the chat, shouldn't we? #measurepr
		Interesting find, thanks. RT @rachaelseda: A Social Media Dashboard for Google Analytics by @justincutroni
5/1/12 9:36	mikedonatello	http://t.co/xX4uZxew #measurepr
		I'll rally for that cause. RT @shonali: Side thought to Q2, we should get @webby2001 to guest on the chat,
5/1/12 9:37	jasonkonopinski	shouldn't we? #measurepr
		MT @mrdancohen: (A1) SM is tough, but showing copy value is even tougher; quant angle has helped though
5/1/12 9:37	shonali	#measurepr
5/1/12 9:37	jenzings	@shonali @webby2001 oh, that'd be great! #MeasurePR
		RT @kamichat: @shonali @SmartMPM One way to compare traditional to online is cost comparisons, stay
5/1/12 9:37	mrdancohen	away from reach #measurepr
5/1/12 9:38	shonali	@mikedonatello @rachaelseda I thought that was a terrific post by @justincutroni! #measurepr
5/1/12 9:38	rachaelseda	@mikedonatello Sure thing! #measurepr
5/1/12 9:38	shonali	@mrdancohen Re: your A1, what approach are you using to measuring copy value? #measurepr
5/1/12 9:39	shonali	@jenzings @jasonkonopinksi Well, I will follow up with @webby2001 soon, then! #measurepr
5/1/12 9:42	shonali	@mrdancohen Are you trying to use dedicated URLs, landing pages, etc.? Surveys? #measurepr
5/1/12 9:43	shonali	@mrdancohen (A1) - how are you showing the relationship it builds? #measurepr
		Q3: If there was one thing you could change IMMEDIATELY about #pr and/or #socialmedia measurement, it
5/1/12 9:44	shonali	would be? #measurepr

		DT C. L. 10.00 If II.
5/1/12 9:45	SmartMPM	RT @shonali: Q3: If there was one thing you could change IMMEDIATELY about #pr and/or #socialmedia measurement, it would be? #measurepr
3/1/12 3.43	Siliai tivii ivi	A3: Eliminate the attitude that measurement is "more art than science." That's just an excuse for sloppy
5/1/12 9:46	mikedonatello	research. #measurepr
5/1/12 9:46	mrdancohen	@shonali I should really tag these, eh? #measurepr
3, 1, 12 3.10	madriconen	@mrdancohen Ooh, nice! Would you mind sharing your "trees with nodes" thingy with me? I'd love to see.
5/1/12 9:46	shonali	#measurepr
3/1/12 3.40	311011011	A3: There would be more companies providing affordable mass media tracking that can tie into campaign-wide
5/1/12 9:46	SmartMPM	reports #measurepr
3/1/12 3.40	Siliai tivii ivi	RT @mikedonatello: A3 the attitude that measurement is "more art than science." That's just an excuse for
5/1/12 9:47	shonali	sloppy research. #measurepr
5/1/12 9:47	mrdancohen	@shonali Not sure I can get it out there today, but lemme see if I can get you something soon. ;) #measurepr
5/1/12 9:47	shonali	@mrdancohen Um, yes. :p #measurepr
5/1/12 9:48	shonali	@mrdancohen No rush, whenever. Thanks! #measurepr
E /4 /4.2 0 · 4.0		RT @mikedonatello: A3: Eliminate the attitude that measurement is "more art than science." That's just an
5/1/12 9:48	rodnic66	excuse for sloppy research. #
= /4 /4 O O 4 O		A3: For me, it's that good measurement can only be done by "math" people. If you can add 2 & Danie 2, you can
5/1/12 9:48	shonali	measure. Get over it. #measurepr
-1.1.000		RT @mikedonatello: A3: Eliminate the attitude that measurement is "more art than science." That's just an
5/1/12 9:48	mrdancohen	excuse for sloppy research. #
-1.1		RT @SmartMPM: A3: There would be more companies providing affordable mass media tracking that can tie
5/1/12 9:50	shonali	into campaign-wide reports #measurepr
- / . /		@SmartMPM Re: your A3, I hear you but practically speaking, how many of the "mass" media does one really
5/1/12 9:50	shonali	need to track? #measurepr
-1.1.2.		Measurement doesn't take a mathematician RT A3 @shonali If you can add 2 & 2, you can measure. Get
5/1/12 9:51	mrdancohen	over it. #measurepr
		A bit late to the conversation but for A3: The one size fits all approach. Each measurement project is and
5/1/12 9:52	_	should be unique #measurePR
5/1/12 9:52	mikedonatello	@shonali I am living proof that researchers != math people. :P #measurepr
		@shonali Speaking in regards to my old gig at a nonprofit, we dedicated so much time to radio and tv news PR.
5/1/12 9:52	SmartMPM	#measurepr

		YES! MT @lusine_koda: A3: The one size fits all approach. Each measurement project is, should be unique
5/1/12 9:52	shonali	#measurepr
3, 1, 12 3.32	311011411	RT @lusine_koda: A3: The one size fits all approach. Each measurement project is and should be unique
5/1/12 9:52	rachaelseda	#measurepr
5/1/12 9:53	shonali	@mikedonatello HAHAHAH!!! #measurepr
-, ,		@shonali I can see NPOs needing an affordable way to critique their resource spend on PR outreach vs other
5/1/12 9:53	SmartMPM	means #measurepr
-, ,		HAH! RT @jenzings: A3 - The clinging to easy numbers that aren't useful. (See, I did that without using "those"
5/1/12 9:53	shonali	3 letters) ;-) #measurepr
		@shonali @SmartMPM There are affordable options. Important to remember that tools do cost \$ to develop.
5/1/12 9:53	jenzings	Quality does have a cost. #MeasurePR
	, 0	@SmartMPM Exactly, and that's why focusing on outcomes related to biz objectives is where we should start
5/1/12 9:54	shonali	(and end). #measurepr
		RT @shonali: @SmartMPM Exactly, and thats why focusing on outcomes related to biz objectives is where we
5/1/12 9:54	rachaelseda	should start (and end). #measurepr
		MT @jenzings: @SmartMPM There are affordable options. Important to remember tools cost \$ to develop.
5/1/12 9:54	shonali	Quality does have a cost. #measurepr
		RT @shonali: @SmartMPM Exactly, and that's why focusing on outcomes related to biz objectives is where we
5/1/12 9:55	rodnic66	should start (and end). #measurepr
		We're approaching 1 pm, so I'm going to start winding the chat down. It's been great "seeing" you, thanks for
5/1/12 9:56	shonali	joining! #measurepr
5/1/12 9:56	shonali	I'll post a chat recap/transcript soon, but do save the date for the next chat: 5/15, 12-1 pm ET. #measurepr
5/1/12 9:56	SmartMPM	That was a speedy hour! #measurepr
		RT @lusine_koda: A bit late to the conversation but for A3: The one size fits all approach. Each measurement
5/1/12 9:56	jenzings	project is and should be u
5/1/12 9:57	shonali	Any burning topic/guest ideas for future editions of the chat, do send 'me my or @jenzings way. #measurepr
		Deal! RT @shonali: Ill post a chat recap/transcript soon, but do save the date for the next chat: 5/15, 12-1 pm
5/1/12 9:57	rachaelseda	ET. #measurepr
5/1/12 9:57	shonali	@SmartMPM It goes quickly, doesn't it? Did you enjoy it? (Kinda hard to say "no," LOL) #measurepr
5/1/12 9:57	jenzings	Looking forward 2 it already! RT @shonali: save the date for the next chat: 5/15, 12-1 pm ET. #measurepr
5/1/12 9:57	jenzings	Yes indeed! RT @shonali: Any burning topic/guest ideas for future editions of the chat, do send 'me my or

		@jenzings way. #measurepr
5/1/12 9:57	SmartMPM	@shonali Def! Good stuff. Glad I saw @FRSuccess share it on my @HoustonBrooke timeline. I'll be back! #measurepr
J, _, J		Of course, do use the hashtag for relevant conversations, to meet other peeps and learn how to do math. :p
5/1/12 9:58	shonali	Right @mikedonatello? #measurepr
5/1/12 9:58	shonali	@SmartMPM Terrific! And thanks again to @FRSuccess for sharing on @HoustonBrooke timeline! #measurepr
5/1/12 9:59	shonali	Many thanks again, all, for joining today's chat. I had fun, hope you did too. See y'all later! #measurepr
5/1/12 9:59	mikedonatello	@shonali Math can be your friend Unfortuantely, it is rarely mine. #measurepr
5/1/12		See you then! RT @shonali: I'll post a chat recap/transcript soon, but do save the date for the next chat: 5/15,
10:01	rodnic66	12-1 pm ET. #measurepr
5/1/12		
10:04	ACHenton	@shonali Thanks for hosting an interesting chat. #measurepr